
Re: SARS Request [thread::T_W86eSqfYOqFeEKD5auFmA::]

From Soul Legion <legionkillfeed@outlook.com>

Date Mon 2026-07-20 9:29 AM

To Trust Support <trust.operations@trustpilot.com>; Adrian Blair - Trustpilot <adrian.blair@trustpilot.com>; amk@trustpilot.com <amk@trustpilot.com>; carolyn.jameson@trustpilot.com <carolyn.jameson@trustpilot.com>; frci@trustpilot.com <frci@trustpilot.com>; gime@trustpilot.com <gime@trustpilot.com>; Info - Trustpilot <info@trustpilot.com>; investor.relations@trustpilot.com <investor.relations@trustpilot.com>; Jawayne <jap@trustpilot.com> <jap@trustpilot.com>; kbea@trustpilot.com <kbea@trustpilot.com>; Partnerships - Trustpilot <partnerships@trustpilot.com>; Press - Trust Pilot <press@trustpilot.com>; Privacy - Trust Pilot <privacy@trustpilot.com>; publicaffairs@trustpilot.com <publicaffairs@trustpilot.com>; revenuetechnology+ceur@trustpilot.com <revenuetechnology+ceur@trustpilot.com>; sama@trustpilot.com <sama@trustpilot.com>; socialmedia@trustpilot.com <socialmedia@trustpilot.com>; Support <support@trustpilot.com> <support@trustpilot.com>; trustpilot@headlandconsultancy.com <trustpilot@headlandconsultancy.com>

Trustpilot Privacy and Content Integrity,

I acknowledge your confirmation that Trustpilot received my subject access request on 11 July 2026 and will respond within one calendar month.

Since that request was submitted, Trustpilot has continued taking adverse action involving my personal data, my identifiable sole-trader business and killfeed.co. These actions must be included in the disclosure rather than treated as separate matters arising after the request.

Trustpilot has continued publishing Ray Smith's materially rewritten review despite being given the preserved support history and despite the reviewer failing to respond to the request concerning the correct business domain. The review falsely describes Legion Killfeed as a US-based business and now accuses me of deception, lying, review manipulation, review suppression and violations of United States federal law. Trustpilot has allowed those substituted allegations to remain while preventing me from making an effective new defamation report against the rewritten publication.

At the same time, Trustpilot has:

- removed profile wording stating that it was on formal legal notice;
- classified those edits as profile misuse;
- accused me of misusing the review-reporting system without identifying which report was supposedly improper;
- published its own adverse consumer warning against my business;
- continued monitoring content published on killfeed.co;
- accused me of "scraping" customer reviews;
- issued a cease-and-desist demand;
- threatened a minimum six-month consumer warning, concealment of the TrustScore, restrictions on my business account, withdrawal of search-engine distribution and further legal action; and
- repeatedly copied Revenue Technology into enforcement correspondence.

This conduct occurred while Trustpilot continued refusing my demand to remove the profile and public association entirely. Trustpilot is asserting control over whether reviews may remain publicly associated with my business, whether I may display customer statements on my own website, how I may challenge those statements, whether my business will carry a public warning and whether Trustpilot will distribute the profile through search engines.

The SAR response must therefore include the personal data, records and internal decision-making behind that conduct, including:

1. All internal correspondence, notes, tickets and escalations concerning me, Legion Killfeed and killfeed.co.
2. The complete history of my business profile, including every edit, reversal, warning, classification, restriction and internal marker.

3. All records relating to the decisions to classify my profile activity and reporting activity as misuse.
4. Every version of the Ray Smith review, the reports made against each version, the evidence considered, the moderation history and the basis for continuing publication after his failure to respond.
5. All data and records concerning Trustpilot's monitoring of killfeed.co, including captured pages, screenshots, extracted content, detection results and the basis for alleging scraping.
6. The complete decision record for the consumer warning and the later cease-and-desist notice, including drafts, approvals, evidence, intended duration and proposed consequences.
7. All communications involving Revenue Technology and any information showing whether my account plan, eligibility for Trustpilot products, possible subscription revenue or use of Trustpilot-controlled widgets influenced the enforcement action.
8. All automated scores, classifications, risk indicators, recommendations or decisions applied to my account, reports, profile or website, together with meaningful information about the logic and human involvement.
9. All information showing whether my legal notices, privacy objections, regulatory complaints or public criticism of Trustpilot were used as enforcement, integrity, risk or account-classification signals.
10. Every recipient to whom the profile, reviews, warning, classifications or related personal data were disclosed, including search engines, structured-data services, APIs and other distribution partners.

The disclosure must include records held across Privacy, Legal, Content Integrity, Trust and Safety, Revenue Technology, customer support, brand enforcement, fraud detection, engineering and executive escalation systems. Internal opinions, allegations and inferred classifications about me are personal data and must not be omitted merely because they were created internally.

The response must also include the data Trustpilot used to determine that it could continue publishing disputed reviews and allegations about my business while threatening me for displaying preserved customer statements on my own website.

This is a clarification of the scope of the request received on 11 July 2026. It does not restart or extend the response period. Trustpilot's acknowledged deadline remains 11 August 2026.

Please also preserve all relevant records, including review versions, report histories, website captures, automated outputs, account classifications, internal communications and Revenue Technology correspondence. None of those records should be deleted, overwritten, merged or anonymised while the subject access request, regulatory complaints and legal disputes remain active.

Please confirm that this clarification has been added to the existing request and that the disclosure will cover all relevant records created up to the date Trustpilot completes its search.

Anthony "Soul" Brodie
Trading as Legion Killfeed
ABN 28 387 377 607
New South Wales, Australia

From: Trust Support <trust.operations@trustpilot.com>
Sent: Thursday, 16 July 2026 9:39 PM
To: legionkillfeed@outlook.com <legionkillfeed@outlook.com>
Subject: SARS Request [thread::T_W86eSqfYOqFeEKD5auFmA::]

Dear Anthony,

Thank you for your recent email received on **[11 July, 2026]** requesting access to your personal data.

We will process your request as soon as possible within one calendar month from the date your request was received.

If for any reason we are unable to provide the requested information within this timeframe, we will inform you in advance and provide a full explanation for the delay.

If you have any queries in the meantime, please don't hesitate to contact us.

Yours sincerely,