
OPEN LETTER OF CLAIM AND CEASE AND DESIST

From Soul Legion <legionkillfeed@outlook.com>

Date Wed 2026-07-15 2:35 PM

To ray2002.smith@icloud.com <ray2002.smith@icloud.com>; raysmith@rsbuildingmaintenance.com <raysmith@rsbuildingmaintenance.com>

 4 attachments (1 MB)

2026-07-13-ray-smith-criminal-allegations-fraud.png; ray-smiths-fraud-shit.png; 2026-06-28-ray-smith-fraud-alt-account.png; 2026-05-28-Ray-Smith-Fraud.png;

OPEN LETTER OF CLAIM AND CEASE AND DESIST

Date: 15 July 2026

From: Anthony "Soul" Brodie, trading as Legion Killfeed

ABN: 28 387 377 607

Email: legionkillfeed@outlook.com

Location: New South Wales, Australia

Served via email only

To: Ray Smith

Known Discord accounts: R-y_smith / ry2scopey

Associated account: wadiyatkinabeet

FORMAL NOTICE OF DEFAMATION, MALICIOUS FALSEHOOD, HARASSMENT BY PUBLICATION AND BREACH OF SERVICE TERMS

Ray,

This is a formal Letter of Claim and cease-and-desist notice concerning the false and materially misleading allegations you have repeatedly published about me and Legion Killfeed.

This is an open letter intended to comply, so far as reasonably possible, with the Pre-Action Protocol for Media and Communications Claims applicable in England and Wales.

You are understood to reside in Great Britain. This notice therefore proceeds provisionally under the law of England and Wales concerning your publications and subsequent conduct. If you reside in Scotland or Northern Ireland, you must identify your jurisdiction in your response.

The Legion Killfeed service agreement itself is governed by Australian law and expressly submits service-related disputes to the courts of New South Wales. I reserve all rights available under Australian law concerning the service agreement, publication received in Australia, damage caused to my Australian business and conduct directed toward me in Australia.

1. Publications complained of

The publications complained of include:

1. Your original Trustpilot review published on or around 25 May 2026 under the title:

"Paid sub. cut off mid-month after raising a support issue"

2. Every subsequent edit and republication of that review.
3. Your heavily rewritten review published under the title:

"Unprofessional company uses false claims to suppress honest consumer feedback"

4. Your subsequent allegations through Discord or alternative accounts that I unlawfully removed your access because of a "tantrum."
5. Any substantially similar allegation communicated by you to Trustpilot, Discord users, Reddit users, Legion Killfeed customers or other third parties.

The original and current versions have been preserved. Materially rewriting the same review does not erase the earlier publication or the damage caused by it.

2. Statements complained of

Your original Trustpilot review stated:

“Paid sub. cut off mid-month after raising a support issue.”

“The response from the owner was sarcastic and dismissive, including telling me he ‘didn’t have the time or the crayons to explain things’ as a bot reply bear in mind I’m a paying customer asking a reasonable question about a broken feature.”

“When I pushed back calmly on the tone, things escalated further from his end with swearing and personal jabs. I kept my replies measured throughout.”

“Shortly after, my access to the bot was revoked despite having 16 days left on my paid subscription.”

Your rewritten review states:

“This US-based business is engaging in deceptive practices to suppress genuine customer feedback.”

“The owner chose to falsely claim that I am a business competitor using a fake name to sabotage them.”

“He intentionally making false claims to flag and take down legitimate customer feedback directly violates the FTC’s Trade Regulation Rule on the Use of Consumer Reviews.”

“Under US federal law, manipulating reviews to hide poor ratings is considered an unfair and deceptive trade practice.”

“Any company that resorts to lying and violating federal review regulations to bury poor ratings cannot be trusted.”

Through the associated account wadiyatkinabeet, it was also alleged:

“not sure how taking my access from you’re tantrum 16 days before my subscription runs out holds up against consumer rights”

These publications identify me and Legion Killfeed directly and were communicated where potential customers could rely upon them when deciding whether to use my service.

3. Meanings conveyed

Your publications convey, or would reasonably be understood to convey, that:

1. I terminated your access merely because you asked an ordinary support question.
2. I removed you without any contractual or behavioural justification.
3. I personally directed the “crayons” insult at you.
4. You remained calm and measured while I subjected you to unprovoked abuse.
5. Legion Killfeed’s entire paid service had stopped working.
6. I knowingly fabricate allegations against legitimate customers.
7. I dishonestly abuse review-reporting systems.
8. I manipulate reviews to conceal poor ratings.
9. I engage in deceptive commercial conduct.
10. I violated United States federal consumer-review law.
11. I am dishonest and cannot be trusted to operate a subscription service.

These are allegations of fact concerning deliberate dishonesty, retaliation, commercial deception and unlawful conduct. They are substantially different from expressing an opinion that you disliked my tone.

4. Your customer status is not disputed

You were a Legion Killfeed customer. I am not disputing your purchase or claiming that you were never entitled to leave feedback.

Your customer status does not make every statement you publish accurate.

The issue is that you omitted the contractual terms, altered the chronology, misattributed an automated statement to me personally and presented the eventual termination as an immediate punishment for raising a support issue.

5. You knew about the shop issue shortly after subscribing

Your subscription was activated on 9 April 2026.

On 10 April 2026, you asked whether someone could establish a working store for you. I told you:

“I’m actually fixing a bug in it bear with me on that one”

You responded:

“Okay no worries”

You therefore knew shortly after subscribing that a bug was being addressed in that functionality.

On 13 April 2026, you subsequently wrote:

“do you do lifetime subscription to the bot, love it”

That statement is inconsistent with the later implication that the entire service was unusable or that the issue had been concealed from you.

6. You announced that you would cancel and removed the bot yourself

On 25 May 2026 at approximately 10:04 AM, you asked whether Legion Killfeed could operate alongside DayZ++ because you wanted to use that other bot’s shop while retaining Legion’s economy.

You stated:

“If not im gonna have to cancel and if you can let me know when you’re is working so i can come back”

You expressly stated that you would cancel, use another service and return later.

At approximately 11:00 AM, Legion’s system recorded that **Legion Killfeed had been removed from your DayZ server, Cold War England**.

The removal record identifies your Discord account as the server owner and subscriber. I did not perform that removal. You removed Legion Killfeed yourself less than an hour after stating that you would cancel and come back later.

When I later replied, I expressly noted:

“You’ve already remove the bot so there’s no point answering your question but I will anyway”

Your public review omitted that you had announced your intended cancellation and removed the bot yourself before the later argument or termination of your Discord access.

7. The later termination was permitted by the service terms

Your eventual loss of access is not denied.

However, it did not occur merely because you raised a support issue.

Legion’s legal terms state that users must not:

- misuse or interfere with the service;
- interfere with another person’s use of the service;
- use the service in a way harmful to others;
- engage in slanderous activity against Legion Killfeed or its staff;
- or make harassment allegations without legitimate proof.

The terms also provide that Legion Killfeed may suspend or terminate access where a user breaches the terms or where fraudulent, abusive or illegal activity is suspected.

They further state that, upon termination, the user’s right to use the service immediately ceases.

Most importantly, the legal page explains that the subscriber must remain in Legion’s support Discord because subscription verification and service access are handled internally through Discord.

That means removal from the support Discord necessarily ends the user’s active access to the bot.

These terms do not remove any mandatory consumer rights. They do, however, directly contradict your suggestion that there was no contractual basis for terminating the access of a user engaging in abusive or disruptive conduct.

8. You were not terminated immediately after asking a question

After you removed the bot from your own DayZ server, you remained in Legion’s Discord and continued a prolonged argument.

During that dispute, you:

- accused me of arrogance;
- questioned my intelligence;
- claimed I could not comprehend basic reasoning;
- repeatedly ignored the distinction between one affected feature and the complete bot service;
- continued relying upon an automated bot message after its origin had been explained;
- introduced accusations supposedly circulating on Reddit;
- continued the dispute after already removing the bot;
- and posted a GIF stating:

“I’ll see myself out.”

I acknowledge that I responded bluntly, swore and became angry during the exchange. I have not concealed my own language.

However, your account presented you as remaining calm and measured throughout and presented the hostility as entirely one-sided. The preserved conversation contradicts that portrayal.

You were eventually removed from the Legion Killfeed Discord approximately 9 hours and 41 minutes after removing Legion Killfeed from your own DayZ server, after a prolonged dispute and after posting that you would see yourself out.

Because subscriber access was linked to membership of the support Discord, that removal consequently ended your remaining access.

The accurate chronology is therefore:

1. You knew about the shop bug shortly after subscribing.
2. You continued using and praising Legion Killfeed afterward.
3. You later asked whether Legion could operate with a competitor’s bot.
4. You stated that you would cancel, use the other bot and return later.
5. You removed Legion Killfeed from your own DayZ server.
6. You continued a prolonged argument in the Discord server.
7. You repeatedly insulted me and questioned my intelligence.
8. You relied upon an automated response after being told it was automated.
9. You posted a GIF stating that you would see yourself out.
10. You were then removed from the support Discord for your conduct.
11. That Discord removal ended the access that depended upon Discord membership.

Your review instead conveys that a calm customer was immediately cut off because he raised a reasonable technical question.

That is materially misleading.

9. The “crayons” response was generated by the bot

You repeatedly represented the following statement as something I personally said to you:

“I don’t have the time nor the crayons to explain things to you”

The preserved conversation proves that the statement was generated by the automated **Legion Support Manager** bot.

It appeared as an automated reply to wording in one of my own messages. It was not personally written by me or deliberately sent by me to you.

I immediately explained:

“THAT WAS A REPLY FROM THE BOT THAT DOES IT WHEN YOU SWEAR.”

I then identified the wording in my own message that had triggered it. The bot produced another automated response during the conversation, further demonstrating the mechanism.

You were expressly informed that the “crayons” statement had been generated by a bot. You nevertheless made the false attribution a central feature of your review.

Your publication caused readers to believe I deliberately composed and directed those words at a paying customer. That is not what occurred.

10. The complete Legion Killfeed service was not down

The technical discussion concerned:

- a shop or trader function;
- a bug affecting that particular function;
- and your request to combine Legion Killfeed with another provider's bot.

The complete Legion Killfeed service had not stopped operating.

The shop function was not sold as an independent subscription. The subscription provided access to Legion Killfeed and its available functionality collectively.

Your repeated statement that “the bot” was down falsely enlarged a specific feature issue into the complete failure of the paid service.

11. The alternative-account contact aggravated the conduct

After your original Discord account had been removed, the account wadiyatkinabeet, which is understood to have been controlled or used by you, entered the Discord and stated:

“not sure how taking my access from you're tantrum 16 days before my subscription runs out holds up against consumer rights”

That message was posted after:

- you had announced that you would cancel;
- you had removed Legion Killfeed yourself;
- the prolonged argument;
- your “I'll see myself out” GIF;
- and your removal for disruptive conduct.

The alternative account again concealed that chronology and presented the termination as an arbitrary tantrum.

The account was banned after making that accusation.

You must confirm in your response whether you created, controlled, accessed or directed the use of wadiyatkinabeet.

12. Legion Killfeed is not US-based

Your current review describes Legion Killfeed as:

“this US-based business”

That statement is false.

Legion Killfeed is operated by me as an Australian sole trader under ABN 28 387 377 607.

The service terms are governed by Australian law and specify the courts of New South Wales.

Your allegation that an Australian sole trader is a “US-based business” is a basic factual error underlying your subsequent statements about United States federal law.

13. No court or regulator found an FTC violation

Your review states or clearly implies that I violated the FTC's Trade Regulation Rule concerning consumer reviews.

No court, the Federal Trade Commission or any other competent authority has made that finding against me or Legion Killfeed.

Reporting a review containing demonstrably disputed statements does not itself establish unlawful review suppression.

Your customer status does not prove that:

- every statement you made was accurate;
- I knew my reports were false;
- I reported your review merely because it was negative;
- or I manipulated ratings in breach of federal law.

You publicly converted your interpretation of a private dispute into purported findings that I intentionally lied, committed deceptive trade practices and violated federal regulation.

Unless you can provide evidence capable of proving those allegations, they must be withdrawn.

14. The rewritten review constitutes further publication

Your first review concerned your version of the support dispute.

After the original account was challenged, you heavily rewrote the review and began accusing me of:

- lying about customers;
- fabricating competitor links;
- deliberately manipulating Trustpilot;
- suppressing legitimate feedback;
- engaging in deceptive practices;
- and violating federal law.

The rewritten review is not simply a correction or update about the service. It is a new attack directed at my efforts to dispute and report the original inaccuracies.

The original and current versions have been preserved.

You are now formally notified of the records contradicting your publications. Any further publication, edit or republication after receipt of this letter will occur with actual notice of those inaccuracies.

15. Defamation

Under the law of England and Wales, publication is defamatory where it has caused or is likely to cause serious harm to the claimant's reputation.

Your statements accuse an identifiable Australian sole trader of:

- deliberate dishonesty;
- retaliatory termination;
- abuse of consumer-review systems;
- deceptive commercial conduct;
- manipulation of ratings;
- and violations of federal law.

Legion Killfeed is a subscription service whose customers necessarily rely upon the owner's honesty, reliability and treatment of customer access.

Telling prospective customers that I deliberately lie, suppress reviews, manipulate ratings and violate federal law is likely to:

- deter new subscriptions;
- cause existing customers to cancel;
- damage confidence in Legion Killfeed;
- interfere with commercial relationships;
- damage search results and online reputation;
- and cause financial loss.

I am preserving evidence concerning the publication, its visibility, customer reactions, subscription changes, cancellations, search distribution and resulting commercial harm.

You remain entitled to express an honestly held opinion about my tone. You are not entitled to support that opinion by materially altering the chronology, falsely attributing automated statements to me or publishing unsupported allegations of unlawful conduct as facts.

16. Malicious falsehood

Your publications also give rise to a potential claim in malicious falsehood.

The written statements were calculated to damage my trade by telling potential customers that I:

- arbitrarily cancelled paid access;
- personally insulted a customer through the "crayons" response;
- knowingly fabricated reports;
- manipulated consumer reviews;
- operated deceptively;
- and violated federal law.

You knew that:

- you had announced that you would cancel;
- you had removed the bot yourself;

- the Discord argument continued afterward;
- and the “crayons” statement was generated by an automated bot.

Despite that knowledge, you published a materially different account and subsequently escalated it with further allegations of deliberate dishonesty and illegality.

That conduct may support the inference that the statements were published knowingly, recklessly without regard for their truth, or predominantly to damage me and Legion Killfeed.

17. Harassment by publication and continued contact

The Protection from Harassment Act 1997 addresses a course of conduct which amounts to harassment and which the person responsible knows or ought to know amounts to harassment.

A course of conduct ordinarily requires conduct on at least two occasions, and conduct includes speech.

The conduct presently relied upon includes:

- prolonging the Discord confrontation after removing the bot;
- continued contact after indicating you would leave;
- re-entry or further contact through the wadiyatkinabeet account;
- publication of the original Trustpilot review;
- repeated material edits and republication;
- and the addition of increasingly serious allegations after the original publication was challenged.

A single negative review would not ordinarily amount to harassment. The concern is the cumulative and escalating conduct, the use of additional accounts, and continued publication after central inaccuracies had been explained.

You are now formally notified that the continued publication and repetition of these allegations is causing distress, reputational damage and potential financial loss.

Any further publication, alternative-account contact, targeted communication, coordination or encouragement of others to repeat the allegations will be added to the evidence of the continuing course of conduct.

18. Required action within 48 hours

Within 48 hours of receiving this notice, you must:

1. Remove both Trustpilot reviews in full.
2. Remove every duplicate or substantially similar publication under your control.
3. Stop editing or republishing the allegations through the existing review.
4. Stop stating that I ended your access merely because you raised a support issue.
5. Stop concealing that you announced an intention to cancel and removed Legion Killfeed yourself.
6. Stop attributing the automated “crayons” response to me personally.
7. Stop stating that you remained calm and measured throughout the exchange.
8. Stop representing the complete Legion Killfeed service as having been down.
9. Stop describing Legion Killfeed as US-based.
10. Stop stating that I violated the FTC’s consumer-review rule or any other law.
11. Stop stating that I knowingly fabricated reports or manipulated reviews unless you can prove those allegations.
12. Stop contacting me, my staff or Legion Killfeed communities through alternative accounts.
13. Stop encouraging or assisting another person to repeat the allegations.
14. Preserve all evidence identified below.

Removal of the public material does not authorise destruction of the underlying evidence.

19. Required response within 14 days

Within 14 days, provide a substantive written response stating:

1. Whether you accept or deny each factual inaccuracy identified in this letter.
2. Your complete basis for stating that your access was terminated merely because you raised a support issue.
3. Why you omitted your statement that you would cancel and return later.
4. Why you omitted that you removed Legion Killfeed from your own DayZ server.
5. Why you attributed the automated bot response to me after its origin was explained.
6. Your basis for claiming that you remained measured throughout.
7. Your basis for representing the complete bot service as unavailable.
8. Your basis for describing Legion Killfeed as US-based.
9. Your factual and legal basis for declaring that I violated an FTC regulation.

10. Your evidence that I knowingly submitted false reports.
11. Your evidence that I manipulated reviews to conceal poor ratings.
12. Every platform, server, group or person to whom you communicated the allegations.
13. Whether anyone encouraged, assisted or coordinated the review or its revisions.
14. Whether you created, controlled, accessed or directed wadiyatkinabeet.
15. Whether you supplied screenshots, review links or copies to another person.
16. Confirmation that all relevant evidence has been preserved.
17. Whether you agree to the correction and undertakings requested below.
18. Whether you reside in England and Wales, Scotland or Northern Ireland.

If you reject the claim, identify the facts, documents and legal defences upon which you intend to rely.

If you cannot provide a full response within 14 days, you must explain why and identify the specific date on which your complete response will be provided.

20. Required correction

You are required to publish a correction in substantially the following terms:

Correction regarding Legion Killfeed and Anthony Brodie

I previously stated that Legion Killfeed cut off my paid access after I raised a support issue.

That account omitted important facts. I had stated that I would cancel, use another bot and return when the relevant feature was fixed. I then removed Legion Killfeed from my own DayZ server.

A prolonged Discord argument continued afterward. I was later removed from the Legion Killfeed support Discord after the dispute and after posting a GIF stating that I would see myself out. Because Legion Killfeed access depended upon support Discord membership, that removal ended my remaining access. It was not an immediate termination merely because I asked a support question.

I also previously attributed the statement "I don't have the time nor the crayons to explain things to you" to Anthony Brodie. I acknowledge that the statement was generated by an automated Discord bot in reply to Anthony's own message and was not personally written and directed to me by Anthony.

Legion Killfeed is operated by an Australian sole trader and is not a US-based business. No court or regulator has found that Anthony Brodie or Legion Killfeed violated the FTC's Trade Regulation Rule concerning consumer reviews.

I withdraw my contrary statements.

The final wording and location may be discussed, but any correction must be sufficiently prominent to reach substantially the same audience as the allegations.

21. Evidence-preservation demand

You must preserve, without deletion, alteration, concealment or overwriting:

- every version of the Trustpilot review;
- all drafts and edit history;
- publication and revision timestamps;
- Trustpilot correspondence;
- reports and moderation communications;
- the complete Discord conversation;
- records relating to R-y_smith, ry2scopey and wadiyatkinabeet;
- screenshots, recordings and exports;
- all messages concerning me or Legion Killfeed;
- communications with anyone who encouraged or assisted the publications;
- documents supplied to Trustpilot as proof of purchase or identity;
- communications concerning refunds, review removal or reporting;
- browser, device and account records reasonably capable of establishing publication history;
- and every document upon which you claim to have relied.

This is a formal litigation-preservation demand.

Removing the public review does not permit you to destroy private evidence.

22. Proposed resolution

I remain willing to resolve this matter without proceedings if you:

1. remove the publications;
2. cease further publication and contact;
3. provide the requested undertakings;
4. publish an appropriate correction;
5. identify the extent of republication;
6. preserve all relevant evidence;
7. and provide a substantive response within 14 days.

I am willing to consider written negotiation or mediation. That does not suspend the 48-hour removal requirement.

23. Consequences of non-compliance

If you do not comply, I reserve the right to take further action without additional informal warning, including:

- seeking injunctive relief;
- pursuing a claim in defamation;
- pursuing a claim in malicious falsehood;
- pursuing a civil harassment claim if the course of conduct continues;
- seeking damages for distress, reputational harm and financial loss;
- seeking interest and legal costs;
- applying for disclosure concerning your identities, accounts, publication history and communications;
- relying upon continued publication after notice as evidence of knowledge, recklessness and aggravation;
- reporting qualifying conduct to Trustpilot, Discord, regulatory bodies and law-enforcement authorities;
- and pursuing available remedies in New South Wales, England and Wales or another competent jurisdiction.

Defamation and malicious-falsehood proceedings in England and Wales are ordinarily subject to a one-year limitation period from publication.

Nothing in this letter constitutes a waiver or final election of any right, claim, jurisdiction, remedy or cause of action.

You should obtain independent legal advice immediately.

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New South Wales, Australia