

Office of the Commonwealth Ombudsman Online Form

What is your contact about?

Other Commonwealth government agency

Complaint details

Please provide the name of the agency you are lodging a complaint about*

eSafety Commissioner

Have you complained to the agency?*

The Commonwealth Ombudsman generally will not investigate your complaint unless you have raised it with the agency directly. This gives the agency an opportunity to resolve the complaint first. You can find information about an agency’s complaints and feedback process on its website.

If you are still dissatisfied after using the agency’s complaints process, you can contact us again.

Yes

Agency reference number

Outline the details of your complaint*

I am complaining about the Office of the eSafety Commissioner's handling of my Adult Cyber Abuse complaint ACA-[redacted] / CRM:[redacted] and its refusal or failure to meaningfully act on ongoing cyber abuse occurring on Reddit and Meta/Facebook.

I am an Australian adult. I am also a sole trader. My business is not separate from me in any meaningful practical sense. I trade under my own name, personally provide the service, personally receive the abuse, and the abuse is directed at both me and my business together. Treating the matter as if it is only "business reputation" ignores the reality of a sole trader being personally targeted through attacks on his business name, personal identity, children, partner, mental health, and safety.

My complaint to eSafety was not a request for them to run a private defamation case for me. I cannot afford to pay a lawyer to force Reddit, Meta, or other major platforms to remove material or even speak to a real person. That is why I went to eSafety. I am an Australian adult being cyber abused, and the standard platform reporting systems have failed.

The abuse I reported is not ordinary criticism. It is a sustained and repeated pattern of targeted cyber abuse across Reddit, Meta/Facebook, Discord, Trustpilot, Google/search visibility, and related websites. It includes allegations that I am a pedophile, a scammer, dangerous, mentally unstable, malicious, and unsafe to deal with. It also includes doxxing, threats, incitement, references to suicide, abuse involving my children, threats to target my fiancée, and repeated attempts to destroy my business and reputation by targeting me personally.

The Reddit material is a major part of the problem. Reddit's normal reporting process has not worked. The content remains available, searchable, and harmful. Reddit does not provide me with a meaningful human pathway to resolve it. The same applies to Meta/Facebook. Their reporting paths do not properly deal with the abuse, and the platforms act as if automated or generic responses are enough while the harm continues.

At minimum, I need eSafety to either:

1. directly engage Reddit and Meta about the specific abusive material;
2. obtain or provide a direct human escalation contact for Reddit and Meta; or
3. clearly explain why eSafety will not assist an Australian adult who has exhausted the normal reporting pathways and cannot afford private legal action.

eSafety's response appeared to treat the matter as reputational harm, business criticism, or defamation. That is not a fair characterisation of what I reported. The harm is personal, cumulative, targeted, and ongoing. The fact that some of the abuse mentions my business does not make it less personal. As a sole trader, attacks on my business are attacks on me, especially where the same material also targets me by name and includes abuse involving my children, threats to target my fiancée, my personal safety, and my mental health.

I also believe eSafety's handling was inconsistent. If the material and surrounding circumstances were serious enough for police or a welfare check response, then it makes no sense for eSafety to then treat the underlying abuse as if it is not serious enough for regulatory action or platform engagement. A welfare response does not solve the source of the abuse. It only reacts to the harm after the abuse has already pushed someone to breaking point.

I believe eSafety's handling was unfair, incomplete, and inadequately reasoned because it did not properly address:

1. the linked prior eSafety matter ACA-[redacted] / CRM:[redacted]
2. the publication of my home address and child-related material in the prior matter;
3. the fact that the same abuse continued and expanded after platform reports;
4. the repeated cross-platform nature of the conduct;
5. the doxxing, threats, incitement, and harassment elements;
6. the serious personal and mental health impact;
7. the failure of Reddit and Meta/Facebook reporting processes;
8. the practical inability of eSafety's form to capture a connected pattern of behaviour;
9. the lack of clear reasons identifying which Adult Cyber Abuse Scheme criterion was not met.

I am asking the Commonwealth Ombudsman to review whether eSafety's assessment and complaint-handling process was reasonable, procedurally fair, properly explained, and consistent with the purpose of the Adult Cyber Abuse Scheme.

I believe eSafety failed to properly consider the sustained nature of the abuse, the failure of Reddit and Meta reporting pathways, my position as a sole trader, and the practical reality that I cannot force major platforms to act without regulatory help.

Explain the steps you have taken to resolve the complaint with the agency, including the date you complained to the agency and a summary of the agency's response to you. *

On 12 December 2025, I submitted an Adult Cyber Abuse complaint to the Office of the eSafety Commissioner. The complaint was assigned reference ACA-[REDACTED]. In that complaint I identified the matter as involving doxxing, threats of violence, incitement of violence, lies/defamation, and other abusive behaviour. I provided platform details, URLs, usernames, report dates, and supporting attachments.

The complaint included Reddit, Meta/Facebook, Discord, Trustpilot, and other related material. I explained that this was a coordinated and repeated pattern of abuse, not isolated criticism. I also explained that the platforms had been notified but the abuse continued.

eSafety acknowledged the complaint and later treated the matter as outside the Adult Cyber Abuse Scheme, apparently because it considered the material to be reputational harm, negative business reviews, or false statements about character. That response did not deal with the substance of what I reported. I was not asking eSafety to decide a private defamation dispute. I was asking for help with targeted cyber abuse against an Australian adult where platform reporting systems had failed.

On 16 December 2025, I replied to eSafety under CRM-[REDACTED] and requested that the complaint be re-examined. I explained that ACA-[REDACTED] should be assessed together with prior matter ACA-[REDACTED] / CRM-[REDACTED] because the prior matter involved eSafety engaging with Discord about publication of my home address and an image involving my children. I explained that the abuse had not stopped and had continued across multiple platforms.

In that response, I specifically asked eSafety to:

1. reopen and reassess ACA-[REDACTED] in context as linked to ACA-[REDACTED];
2. identify precisely which criterion eSafety said was not met;
3. explain whether the issue was targeting, intent to cause serious harm, or whether the material was considered not menacing, harassing or offensive in all circumstances;
4. confirm what evidence format eSafety would accept to assess a pattern of behaviour properly;
5. confirm what pathway applied where content involved my children;
6. confirm preservation of records for ACA-[REDACTED] and the linked prior matter, including internal notes and platform correspondence.

I also explained that eSafety's online form was not suitable for a multi-platform campaign because it forced the complaint into fragmented entries rather than allowing one coherent chronology of linked conduct.

The response did not resolve the issue. It did not provide a direct human pathway for Reddit or Meta. It did not meaningfully address the failure of Reddit and Meta reporting systems. It did not properly deal with my position as a sole trader, where the abuse targets both me and my business as the same practical identity. It did not explain how I am supposed to obtain relief from Reddit or Meta when I cannot afford a lawyer and their reporting systems do not work.

Despite my request, eSafety did not provide a proper explanation that addressed the full pattern, the linked prior matter, the child-related material, the doxxing history, the threats/incitement allegations, or the evidence-format problem. It did not clearly identify which statutory or scheme criterion was not met in a way that allowed me to understand or respond to the decision.

I have therefore raised the issue with eSafety directly and given it the opportunity to resolve the complaint. I am now asking the Commonwealth Ombudsman to review eSafety's handling.

What outcome are you hoping for?*

I want the Commonwealth Ombudsman to review the Office of the eSafety Commissioner's handling of ACA-[redacted]
[redacted] / CRM:[redacted] and the related matter ACA-2 [redacted] CRM:[redacted]

The outcome I am seeking is practical action, not a generic explanation.

I want eSafety to do one or more of the following:

1. Reopen or reconsider my Adult Cyber Abuse complaint as a sustained pattern of targeted abuse against an Australian adult, not merely as reputational harm or a business dispute.
2. Directly engage Reddit about the specific Reddit thread and comments that continue to host and spread the abuse.
3. Directly engage Meta/Facebook about the specific Facebook group posts and related material that continue to host and spread the abuse.
4. Provide me with a direct human escalation contact or pathway for Reddit and Meta/Facebook, because their ordinary reporting systems have failed.
5. Clearly explain why eSafety will not assist with Reddit and Meta despite me being an Australian adult, despite the abuse being ongoing, despite my inability to afford private legal action, and despite the normal platform reporting pathways failing.
6. Properly consider that I am a sole trader and that attacks on my business are also attacks on me personally, especially where the content names me, targets my personal identity, involves my children, threatens my fiancée, and is intended to cause personal psychological harm.
7. Provide clear written reasons identifying exactly which Adult Cyber Abuse Scheme criterion eSafety says is not met.
8. Explain whether eSafety's decision was based on jurisdiction, seriousness, targeting, intent, available evidence, or some other reason.
9. Preserve all records connected to ACA-[redacted] / CRM:[redacted] and ACA-[redacted] / CRM:[redacted] including internal notes, platform communications, assessment notes, decision records, and reconsideration records.
10. Review whether eSafety's current complaint process is unsuitable for sustained multi-platform abuse campaigns because it forces victims to submit fragmented platform-specific reports, which are then treated as isolated incidents instead of a connected pattern.

I am not asking eSafety to act as my private lawyer. I am asking for the regulator responsible for online safety to help an Australian adult who is being cyber abused, who has exhausted normal platform reports

For the avoidance of any doubt all of my evidence is organised, explained and downloadable on the satirically named site:

<https://they-wish-i.died.space/>

Download all evidence at <https://they-wish-i.died.space/> [redacted] password: [redacted] (it may take up to 5 minutes to zip all the files but it zips all files on the site)

Personal details

If you would like to make this complaint anonymously call our phone service on **1300 362 072**. Our phone service is available Monday to Friday, 10:00 am to 4:00 pm AEST, or AEDT during daylight savings.

Are you lodging this contact on someone else's behalf?*

No ▼

Title

Mr ▼

Given name*

Anthony

Middle name (if any)

Gordon

Family name*

Brodie

Have you been known by another name?

Yes ▼

This information may help us gather information about your complaint from other agencies

Other name details

Soul & Legion Killfeed

Date of birth*

Current address

Suburb / Town

Nowra

State

Postcode

New South Wales

2541

Phone number

Email address

Preferred contact type

Email ▼

We will do our best to use this method to contact you, however we may use any of the methods available including SMS

Cultural identity

Do you identify as any of the following?*

Aboriginal and Torres Strait Islander ▼

Additional assistance

Are you a person with a disability or accessibility requirements?

No ▼

Do you require an interpreter or translator?

No ▼

Attachments

Please attach any documents relating to this complaint. This may include a copy of your complaint, a copy of the response from the agency, or other relevant correspondence

Attach documents

ⓘ Done

 2026-04-25-esafety-commissioner-is-a-fraud.pdf
4.47 MB

×

 2026-04-25-mathew-and-joels-slander_1.pdf
3.97 MB

×

 2026-04-25-mathew-and-joels-slander_2.pdf
4.86 MB

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Note: you can only upload a maximum of 20 MB.

Consent to transfer

To progress or resolve your complaint, do you consent to us transferring your information, including your name, contact details, address, date of birth, complaint details, supporting documentation and any reference numbers you have provided for the purpose of resolving your complaint?*

Yes ▼

Your Personal Information

From time to time, we ask an external company to conduct surveys of people who have contacted us so we can collect feedback on our performance. Your personal information, including your contact details, demographic statistics and basic information about your complaint such as when you came to us, how you lodged your complaint, the agency you are complaining about, how long it took us to resolve your complaint, and how we resolved your complaint, may be provided to that external company. If you do not agree to this happening and do not wish to be contacted about your experience using our services, please complete the online enquiry form available from our [Contact page](#) - select 'Do not survey' as your enquiry type. If you are unable to complete the form, contact us on **1300 362 072**.

Our Privacy Policy is located [here](#)

I'm not a robot reCAPTCHA

Submit