

FAO Mr Anthony Brodie  
Legion Killfeed

**By email only:** [legionkillfeed@outlook.com](mailto:legionkillfeed@outlook.com)

London, 27 August 2025

Dear Legion Killfeed,

We refer to your correspondence sent between 13 and 22 August 2025 (collectively "**your Correspondence**"). All defined terms are as used previously unless otherwise stated.

In the interests of cost-effectiveness, this letter does not respond to every allegation or statement in your Correspondence. Any points not addressed in this letter should not be construed as accepted by us.

### **The reviews and users in dispute**

For clarity, we set out below the status of the reviews and user accounts in dispute:

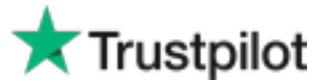
- The review of 'Z Doneskies' dated 9 August 2025 was taken offline on 17 August 2025 for the reporting reason of "Not based on a genuine experience". In any event, we do not consider the review defamatory.
- The review of 'Robert McDonovan' dated 5 August 2025 was taken offline on 10 August 2025 for the reporting reason of "Not based on a genuine experience". In any event, we do not consider the review defamatory.
- We anonymised the username of user 'Cunt' on 14 August 2025 as it violated our [Guidelines for Reviewers](#).
- The review of user 'Danny Hayes', dated 31 July 2025, was taken offline on 3 August 2025 after you reported it as "Harmful or illegal - Defamation".

- The review of user 'WARZONE', dated 31 July 2025, was taken offline on 6 August 2025 as it contained obscene content.
- Regarding the review of user 'Karl Messer' dated 5 November 2024, the reference to "2 December 2025" in our 14 August letter was a typographical error; it should have read "2 December 2024". Based on the supporting documents that you provided in your email dated 20 August 2025, we have now flagged the review for "Harmful or illegal - Defamation". The review has been blurred and will be taken offline unless the reviewer provides supporting documentation within 3 days.

### **Alleged suppression of genuine reviews**

In your emails dated 15 August 2025 (timed at 6:30am BST) and 20 August 2025, you expressed concerns about 3 positive reviews that were removed from your Profile, namely the reviews posted by users 'litzpuzzl3d', 'I ser you', and *"a further verified customer"*.

We are unable to identify a user named 'litzpuzzl3d'. However, a user posted a review to your Profile on 12 August 2025 and included 'litzpuzzl3d' as their reference number. This review and the review of 'I ser you' were taken offline as our automated detection engines had identified suspicious patterns in the review and/or the user's account activity. For context, Trustpilot uses automated detection engines which analyse all reviews submitted to its platform against a large range of data points (e.g., IP addresses, user identifiers, device characteristics, location data, and timestamps). If the engines identify any unusual patterns indicating that a review is likely fake or otherwise contravenes our [Guidelines for Reviewers](#), it will not be published on the Trustpilot platform (or will be taken offline promptly if it has already been published). Once a suspicious review has been filtered, we will notify the reviewer giving them an opportunity to provide supporting documentation to verify their experience with the business. In the case of users 'litzpuzzl3d' and 'I ser you', they have not responded to our request to provide supporting documentation. The reviews have therefore remained offline.



We are unable to provide a response for the third user complained of as you have not provided their username.

For further information about Trustpilot's automated detection technology, please see our [Trust Report 2025](#) and this [article](#) in our Help Centre.

### **Trpilot PTY Limited**

Trpilot PTY Limited is an Australian registered company that is responsible for performing administrative functions for Australian based operations of the wider Trustpilot brand. Its Australian Business Number (ABN) is 37 605 147 260.

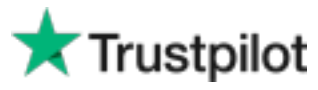
For the avoidance of doubt, as stated in our 18 August letter the operator of the Trustpilot Site is Trustpilot A/S, which is a company registered in Denmark.

### **Conclusion**

As explained above, all the reviews complained of have already been taken offline (with the exception of the review of 'Karl Messer', which has been blurred and will be removed from the Profile if the user does not provide supporting documentation within 3 days). We have also explained why you do not have a valid defamation claim against us. Accordingly, we do not accept the settlement offer in your email dated 13 August 2025. We have addressed your concerns about reviews on your Profile and consider the matter to be closed.

Finally, you say that you intend to file a defamation claim in the Supreme Court of New South Wales (NSW). To avoid costs being incurred on both sides, we again suggest that you seek independent legal advice before taking any legal action. If you proceed to file a claim, we will defend it and seek to recover our costs of doing so.

All our rights are reserved. We expressly reserve our right to draw the Court's attention to this letter if you file a claim against us.



Yours faithfully,

*Trustpilot*

**Trustpilot**