

**From:** Support <support@trustpilot.com>  
**To:** "Brodies@REDACTED.email" <Brodies@REDACTED.email>  
**Subject:** Update on your request #00211291 [ thread::LbQU0hR\_ez-vnCrFN6jVGWA:: ]  
**Date:** Tue, 08 Jul 2025 18:52:00 +1000

Hello There!

Thank you for reaching out to Trustpilot. I hope you are well.

I have checked the email you sent our Content Integrity team. I hope the information below will be of assistance.

Regarding

1. Why does Trustpilot autocomplete to "Killfeed.DEV", a low-ranked, poorly reviewed, unrelated site that doesn't even appear in the search results unless manually typed?

This occurs because the business name is KillFeed.dev, whereas your profile name is Legion Killfeed. You'll notice that if you type in Legion Killfeed it will then auto detect your profile instead.

Could you provide evidence of this with screenshots referring to

2. Why are lower-rated companies with fewer reviews ranked above mine in both suggested results and search listings?

To answer some other questions, may I recommend reading our FAQ on categories below  
[https://help.trustpilot.com/s/article/Categories-FAQ?language=en\\_US](https://help.trustpilot.com/s/article/Categories-FAQ?language=en_US)

The FAQ above is what we can provide publicly; I cannot detail the inner workings of our system.

Once more information is provided on the search rankings with evidence of incorrect relevancy rankings, I will investigate this for you immediately

Kind Regards


Nathan K.

Senior Business Support Agent



See our reviews



 Find your answers

----- Original Message -----

**From:** Support [support@trustpilot.com]  
**Sent:** 08/07/2025 09:42  
**To:** support@trustpilot-help.zendesk.com  
**Subject:** We've received your request #00211291 thread::LbQU0hR\_ez-vnCrFN6jVGWA::

Hey,

We've received your request: #00211291.

Need to add more info to your request? Just reply to this email to update it.

Have a great day!  
Trustpilot Support

Kind Regards



	aKI58PvyLIKdfXpNyERTNVoaEgXBxMn/KXTpeNuzeWbE/KLrccoTZfs8AiiTDdU1adl1m/Kw+IS/OJQTYexLKDYV eCWxwMRKmjQq76iRzC0kdKLBBAA8KQ/uxvIW6OU8CnFa9RTml0gvyJYgoH8IQsowVHr5NDSiXR0fgrsTZQdum2zn zVbQMjepqiq4CQO+BjSvU5TwbXCZAaPBEi8zSfwr9WUOHymn+7IxDd3AAgBETnpKac5VS8ZaZ3Im2A0cDzWw7S7q 9f4QM3ZlycbYBjwZf6B4+yqoESNXiYFeLN8j1JyzXk67JUmvtmm3ONCzyb30L2gPMH0iivPwP5wJfrzbcnQcRKMa RDvzm9XtFpH0pQC0IA7RGZDJpCvH4b9aipFp5qG4DkuP+NI8LLa7UG64vFPcewcOsibTVJwTeP7RMMJbmZWuBW7 ACVnd/jy7a1XXQF0kFYjlr0j+JDMrmuG8lvHLftowuCokJoujBbFgbAJxKd1PRqr24x0JNx6yvoPnTc6pQOrRzU WDwrfG1w+v8+H7MiVnTT24Exh05Nc1hICF8hr3pMYMIOqov/OzzGkR11B/DjRzL8NYS88aFthSUJ5As+8cQxyKkTL Y061c0vYrF63xYItGzKRIvmpB/c1QOpPbMq5RkzQGpldsmOmAC8wj17sFNhWrKNsw2ctCnJYKNbUL6TrUUMP4BS1 +Y1oWqcdzpYem8BJRjFyUepeUXISHd0ZKYRxiR++tRg4dY5FyVTRETFIse6ENnqpyAJIBxSLFgTWijEYhenCq8U6 9l+WrmZoPW4ZYX5++J9kydF11Pjo7wOuKvZB1Z/D
<b>Content-Type</b>	text/html; charset="Windows-1252"
<b>Content-ID</b>	<000F04D1BF15DE468A8F7F57B9F6229D@KORP216.PROD.OUTLOOK.COM>
<b>Content-Transfer-Encoding</b>	quoted-printable
<b>MIME-Version</b>	1.0