

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Sent: Friday, 8 August 2025 8:00 PM
From: Anthony Brodie <asoulofone@hotmail.com>
Subject: Flagged review - dayzmultitool.com - Ticket #36629468

Anthony Brodie

8 Aug 2025, 20:00 AEST

As already explain, you are informed, you are liable. I have NO option to report it. Because your platform will not let me. So stop being a retard. And fucking read everything included in my fucking emails you stupid cunt.

Reshma R (Trustpilot Content Integrity)

8 Aug 2025, 11:00 BST

Hi Anthony,

I'm truly sorry for any inconvenience caused during this process.

As previously explained via email, we must follow our established procedures when handling review content. As the Content Integrity team, we are only authorized to act within the scope of the reason selected when a review is flagged. This means we are technically unable to remove the review under this ticket, regardless of how many times the same concern is raised.

If you believe the review should be reconsidered, we kindly ask that you re-flag it using the appropriate reason to allow us to evaluate it within the correct context.

If you still disagree with the outcome of our assessment, you're absolutely entitled to dispute the decision. You'll find a "**Decision Dispute**" link at the bottom of the first email we sent in response to this ticket:

- In **Outlook** , scroll to the very bottom of the email thread.
- In **Gmail** , click the three dots ("...") to expand the full message and reveal the link.

Using that link will allow you to escalate the matter for further internal review.

We appreciate your cooperation and aim to ensure a fair and transparent process for all parties involved. Thank you for your understanding. Please note that this will be our final response on this matter; we will not reply further to repeated submissions of the same concern.

Thankyou for your understanding.

Regards,

Reshma R ,
Content Integrity Team



We are rated **4.3** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

7 Aug 2025, 21:15 BST

⚠️ **Snowflake Warning:** Contained within this message are direct facts, legal consequences, and strong language caused by repeated abuse, negligence, and defamation. If your concern is tone over accountability, forward this to someone competent. Reshma, You are now directly obstructing justice and enabling defamation under the guise of policy. Your excuse - "it was flagged under the wrong reason, so we can't act" - is not only laughable, it's legally invalid. Let's be crystal clear:

You have been provided irrefutable evidence that the review is:

- False
- Malicious
- Posted by a known competitor
- Part of a documented harassment campaign
- Submitted by a person who has never used DayZ Multi Tool
- Alleging actions our bot cannot even perform

And your response? "Wrong flag reason"? Are you fucking serious?

LEGAL NOTICE

Trustpilot is an online publisher, not a neutral intermediary. The moment you are made aware of defamatory or false content, and you refuse to remove it, you become legally liable. Under Australian Law:

- Defamation Act 2005 (Cth) - Section 10: A publisher of defamatory matter is liable unless they can prove the material was substantially true. You've been given the proof it's not.
- eSafety Act 2021 - Section 152: Platforms refusing to act on harmful digital content are subject to removal notices and legal orders from the eSafety Commissioner.

Under UK Law:

- Defamation Act 2013, Section 5 - You lose safe harbour protections the moment you are notified of a false review and fail to act within a reasonable timeframe.
- Misuse of Process & Breach of Duty of Care - You are enforcing policies inconsistently, ignoring evidence, and causing financial and reputational harm.

Your continued insistence that a technicality prevents you from removing slanderous content - even when that content violates multiple Trustpilot guidelines - constitutes gross negligence and abuse of moderation powers. I am hereby demanding the following:

1. Immediate removal of the fraudulent review posted by the individual known as "Kyle," "Kamikaze420," or any associated alias.
2. Escalation to a senior Trustpilot executive or legal representative.
3. A formal written explanation for Trustpilot's refusal to consider direct evidence already in

your possession.

4. The name, position, and contact details of the supervisor reviewing this case.

This is your final notice before legal proceedings commence. If this review remains visible for another 24 hours, I will:

- File a civil lawsuit in Australia for defamation and economic loss
- Submit a complaint to the Australian eSafety Commissioner and ACCC
- Report this handling to the UK CMA and Danish Consumer Ombudsman
- Publish this entire moderation trail as proof of Trustpilot's platform abuse

You're not upholding integrity - you're shielding libel behind a broken system and blaming the victim for using the "wrong dropdown option." That's not policy. That's willful ignorance. I am not flagging the same review a third time just so your system can pretend this is a new case. You've had everything you need. You are now choosing to protect defamation, and you will answer for that in court. Anthony Brodie

Owner - DayZ Multi Tool

<https://killfeed.co>

Reshma R (Trustpilot Content Integrity)

7 Aug 2025, 17:07 BST

Hi Anthony,

Thankyou for getting back to us.

This ticket was flagged under the reason " advertising or promotional content", and after careful assessment, we found that the review does not violate our guidelines based on that specific reason.

Please note that we evaluate each report individually and strictly according to the flagging reason selected at the time of submission. In this case, since the review was flagged for advertising, and we found no promotional or advertising content within the review, we are unable to take further action under this ticket.

We understand you've provided additional evidence and context, and we appreciate your effort. However, our moderation process requires that the flagging reason aligns with the issue raised. If the selected reason does not match the actual concern, we are unable to consider the evidence, as it falls outside the scope of that specific flag.

Trustpilot is committed to maintaining fairness and integrity between businesses and consumers. We follow our published guidelines consistently to ensure equal treatment for all users.

If you believe the review is false, misleading, left by a competitor, or defamatory, we kindly ask that you re-flag the review under the appropriate reason.

- For example, if you believe the reviewer is not a genuine customer, please flag it under "Not based on a genuine experience."
- If you believe the review contains **defamatory content** such as false statements that damage your business's reputation you should flag it under "Defamation." If you'd like, we can flag the review on your behalf under the reason " Defamation."

You have already flagged the review under the Not based on genuine experience, please reply to this **ticket number** [#28160563](#) so we can follow up accordingly.

Please be aware that even if the case is escalated, our senior moderation team will first check whether the review was flagged under the correct reason. Without this step, no further action can be taken.

Thank you for your understanding and cooperation.

Regards,

Reshma R,
Content Integrity Team



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Anthony Brodie

7 Aug 2025, 14:36 BST

Subject: Formal Warning of Personal Liability - Defamatory Review and Misconduct
Reshma,

Your latest response is an insult-not just to logic, but to the law. I don't care what Trustpilot's "policy" says. In Australia, defamation is not up for interpretation based on your internal checklist. You are knowingly allowing false and malicious content to remain on your platform after being handed irrefutable evidence. That makes you personally liable, not just Trustpilot. You have the full chain of evidence:

- The bot cannot perform the actions alleged - confirmed by Discord audit logs, permissions, and command structure.
- The reviewer has never used the bot - proven by server records and identity screenshots.
- The reviewer is using an alias and has admitted to posting fake reviews against competitors - shown in screenshots you've already received.

And yet, your response boils down to "flag it again under a different reason"? You've had this evidence for days. If this were about integrity, the review would have been removed already. But clearly, this isn't about truth - it's about protecting your flawed system and dismissing small businesses you think won't fight back. Let me be clear:

If that review is not removed immediately, I will initiate legal action not only against Trustpilot as a company, but you personally for negligent handling of defamatory content. You are no longer acting as a neutral moderator - you are now complicit in reputational harm after knowingly ignoring the evidence. If your job title includes "Integrity," start acting like it.

Reshma R (Trustpilot Content Integrity)

7 Aug 2025, 13:04 BST

Hi Anthony,

Thanks for your email.

Your ticket was flagged for advertising or promotional content. After reviewing the details you shared, we noticed that there are multiple accounts involved, with only one visible review from this account and another previously deleted. Despite this, we have carefully reviewed the situation and made our decision accordingly.

If you believe the reviewer may be a competitor or that the interaction with your business wasn't genuine, you're welcome to flag the review under "Not based on a genuine experience." Please note that if a review is flagged under a different reason and brought to our attention, technically we may have limited authority to take action.

We've now flagged the review on your behalf and will let you know the outcome as soon as possible.

Thankyou for your understanding.

Kind regards,

Reshma R ,

Content Integrity Team



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Anthony Brodie

6 Aug 2025, 15:27 BST

Subject: Formal Warning of Personal Liability - Defamatory Review and Misconduct
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Reshma R (Trustpilot Content Integrity)

6 Aug 2025, 10:57 BST

Hi Anthony,

Thank you for getting back to us and for providing additional context regarding this case. In relation to your concern about a reviewer posting from multiple accounts, we kindly ask you to share the review links associated with the username **Skynet 2.0** , as we are currently unable to locate any reviews under that name.

We appreciate your cooperation and will be able to take appropriate action once we have the necessary information.

Regards

Reshma R ,
Content Integrity Team



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Anthony Brodie

3. Jul 2025, 21:00 BST

Dear Trustpilot Content Integrity Team,
I am writing to formally demand the immediate removal of the fraudulent and defamatory review posted by "Kyle" (Trustpilot user), which falsely accuses my Discord bot, DayZ Multi Tool, of maliciously deleting server channels, messages, and roles.

This bot was used to wipe my server and all it's channels, messages and roles. The Admin/Owner of this bot used a command to do this. This is extremely unprofessional.

Discord bot code was leaked online and code was found to delete all channels, messages.

Date of experience: December 11, 2023

Absolutely false, our bot does nothing more than send embed images and text detailing how DayZ console coding works.

Trust Pilot will be dealing with the authorities soon.

[cid:04f5ed45-3a31-4c34-85c8-1fdb59b7495e]

They have never used my bot.

Discord has everything in Audit Log, they should be able to provide a screenshot of the audit log proving that DayZ Multi Tool did anything at all.

<https://i.postimg.cc/KzwN6Zmc/SDEV-27-08-2024-2247-10s-003.png>

that is how it would look if it was true

and they would be able to click on the bot to show it was in fact our bot

<https://i.postimg.cc/x8Wtr9yy/SDEV-27-08-2024-2250-46s-004.png>

and that's how that would look. If they cannot do this, their review is fake. Key Points of Dispute:

1. No Evidence Provided - The reviewer has failed to supply Discord Audit Logs (which would clearly show if my bot was involved). Discord's systems log all major actions, and no such logs exist because my bot lacks these capabilities.
2. Proven False by Discord - Discord has already verified that my bot does not have permission or functionality to perform such actions.
3. Malicious Intent - This review is part of a targeted harassment campaign by a known individual (Kamikaze420 from Skynet 2.0) using an alt account to spread false claims.

Legal Implications:

- The review constitutes defamation (libel), as it knowingly spreads false information that damages my reputation and business.
- Trustpilot's refusal to remove it, despite verifiable proof of its falsity, may expose your platform to legal liability under:
 - Section 230 Misapplication (if you ignore evidence of malicious intent).
 - Defamation Laws (U.S./UK/EU, depending on jurisdiction).
 - Business Torts (interference with economic relations).

Final Demand:

- Remove the fraudulent review immediately.
- Investigate the user for malicious false reporting.
- Cease allowing defamatory content against my business.

If this review is not removed within 48 hours, I will have no choice but to:

- File a formal legal complaint against Trustpilot for enabling defamation.
- Pursue legal action against the reviewer for fraudulent claims.
- Escalate to regulatory bodies (FTC, UK CMA, etc.) regarding Trustpilot's failure to moderate false content.

I expect your prompt resolution to avoid further legal escalation.

Attachment(s)

[redacted.txt](#)

Reshma R (Trustpilot Content Integrity)

3. Jul 2025, 15:38 BST

Hi Anthony Brodie,

Thanks for your inquiry about the [review](#) by Kyle, which you flagged for advertising or promotional content.

The decision

We've now read the review and concluded that the words or phrases you've identified follow our [guidelines](#) for the reason you flagged them. Therefore, we'll keep the review online and won't be taking further action.

Keep in mind that it's OK for a reviewer to name another company in their review, as long as they don't urge people to buy products or use services from that company. However, we don't allow reviewers to include promotional references such as marketing material, links, or discount codes.

Tell your side of the story

You can always [reply to this review](#) to help win respect and credibility. Replies appear alongside the review, so readers get the full picture from both a company's and reviewer's point of view.

If you have further questions, please reply to this email.

Thanks,

Reshma R,
Content Integrity Team



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Reshma R ,
Content Integrity Team



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