

From: Trustpilot Help <support@trustpilot-help.zendesk.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Your request - -Fake reviews - Ticket #28203846 - Ticket #28203846
Date: Sun, 01 Sep 2024 10:10:34 +0000



Nourhan E (Trustpilot Help)

1 Sept 2024, 11:10 BST

Hello Anthony,

Thank you for reaching out to us.

We're sorry to hear that you're dealing with a challenging situation regarding a false review.

We understand how frustrating it must be. In order to address your inquiry promptly, we kindly ask you to refer back to this ticket **28160563** and keep our communication within it.

We just need to know why you think the review is fake.

Waiting for your correspondence within the mentioned ticket.

Warmest regards,

Nourhan E,
Content Integrity Team

 Trustpilot



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

27 Aug 2024, 13:52 BST

This review is a lie

<https://www.trustpilot.com/reviews/665eb2dd4a8081d6b374eac3>

They have never used my bot.

Discord has everything in Audit Log, they should be able to provide a screenshot of the audit log proving that DayZ Multi Tool did anything at all.

<https://i.postimg.cc/KzwN6Zmc/SDEV-27-08-2024-2247-10s-003.png>

that is how it would look if it was true

and they would be able to click on the bot to show it was in fact our bot

<https://i.postimg.cc/x8Wtr9yy/SDEV-27-08-2024-2250-46s-004.png>

and that's how that would look. If they cannot do this, their review is fake.

Attachment(s)

[SDEV- 27 08 2024 2247 \(10s\) 003.png](#)

[SDEV- 27 08 2024 2250 \(46s\) 004.png](#)

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Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SY4P282MB0875.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:a1::11) by MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM with HTTPS; Sun, 1 Sep 2024 10:10:39 +0000
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Received-SPF	Pass (protection.outlook.com: domain of trustpilot-help.zendesk.com designates 188.172.137.56 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.137.56; helo=mta-out11.pod29.euw1.zdsys.com; pr=C
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Date	Sun, 01 Sep 2024 10:10:34 +0000
From	Trustpilot Help <support@trustpilot-help.zendesk.com>
Reply-To	Trustpilot Help <support+id28203846@trustpilot-help.zendesk.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<9XW0M9E5YGJ_66d43d9a33118_5f391c1393c9_sprut@zendesk.com>
In-Reply-To	<9XW0M9E5YGJ@zendesk.com> <9XW0M9E5YGJ_66dccc21334aa_3c39089824a1_sprut@zendesk.com>
Subject	Your request - -Fake reviews - Ticket #28203846 - Ticket #28203846
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X-Zendesk-Email-Id	01J6PH17SQZRXC83ZQ6GK7WMY
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X-IncomingHeaderCount	18
Return-Path	support@trustpilot-help.zendesk.com
X-MS-Exchange-Organization-ExpirationStartTime	01 Sep 2024 10:10:35.6970 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	a8b56319-19bd-41c0-7a36-08dcca6e525f
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	SN1PEPF000252A3:EE_JSYP282MB0875:EE_JMEYP282MB3301:EE_
X-MS-Exchange-Organization-AuthSource	SN1PEPF000252A3.namprd05.prod.outlook.com

X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	9/1/2024 8:21:14 AM
X-MS-Office365-Filtering-Correlation-Id	a8b56319-19bd-41c0-7a36-08dcca6e525f
X-MS-Exchange-EOPDirect	true
X-Sender-IP	188.172.137.56
X-SID-PRA	SUPPORT@TRUSTPILOT-HELP.ZENDESK.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 10300799029 1680799051 9400799024 9000799047 461199028 1380799030 1360799030 1370799030 1602099012 56899033 4141999018 3412199025 4302099013 440099028 21101999012 8011999012 6111999012;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	01 Sep 2024 10:10:35.3688 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	a8b56319-19bd-41c0-7a36-08dcca6e525f
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X-MS-Exchange-Transport-EndToEndLatency	00:00:04.1442612
X-MS-Exchange-Processed-By-BccFoldering	15.20.7918.018
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:l;ENG:(5062000308)(920221119095)(90000117)(920221120095)(90010023)(91010020)(91040095)(9050020)(9100341)(944500132)(2008001181)(4810010)(4910033)(9575002)(10195002)(9320005)(120001);
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