

From: Trustpilot Help <support@trustpilot-help.zendesk.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: We've received your inquiry - Ticket #28203846
Date: Tue, 27 Aug 2024 12:52:49 +0000



Hi Anthony Brodie,

Thanks for reaching out to Trustpilot's [Content Integrity Team](#). We've received your inquiry entitled 'They have never used my bot.', and we're here to help.

We wanted to let you know that we're experiencing high volumes of inquiries, resulting in longer response times than we'd hoped for. We aim to reply to you within 10 working days.

In the meantime, you can check our [Help Center](#) for useful information. If you need to send us updates or extra information, please reply to this email without changing the subject line.

Thanks again for contacting us.

Trustpilot Content Integrity Team

Please find a summary of your request below:

Subject: They have never used my bot.

Select a topic: -Fake reviews

Please specify: I disagree with the reviewer's version of events- --- -----

Describe your issue. Please be as specific as possible.: This review is a lie
<https://www.trustpilot.com/reviews/665eb2dd4a8081d6b374eac3> They have never used my bot.
Discord has everything in Audit ...

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from ME3P282MB1540.AUSP282.PROD.OUTLOOK.COM (2603:10c6:220:a7::7) by MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM with HTTPS; Tue, 27 Aug 2024 12:52:54 +0000
Received	from CH2PR18CA0044.namprd18.prod.outlook.com (2603:10b6:610:55::24) by ME3P282MB1540.AUSP282.PROD.OUTLOOK.COM (2603:10c6:220:a7::7) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7897.26; Tue, 27 Aug 2024 12:52:52 +0000
Received	from DS3PEPF0000C37A.namprd04.prod.outlook.com (2603:10b6:610:55:cafe::1f) by CH2PR18CA0044.outlook.office365.com (2603:10b6:610:55::24) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7897.25 via Frontend Transport; Tue, 27 Aug 2024 12:52:50 +0000
Authentication-Results	spf=pass (sender IP is 188.172.137.50) smtp.mailfrom=trustpilot-help.zendesk.com; dkim=pass (signature was verified) header.d=zendesk.com; dmarc=pass action=none header.from=trustpilot-help.zendesk.com; compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of trustpilot-help.zendesk.com designates 188.172.137.50 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.137.50; helo=mta-out5.pod29.euw1.zdsys.com; pr=C
Received	from mta-out5.pod29.euw1.zdsys.com (188.172.137.50) by DS3PEPF0000C37A.mail.protection.outlook.com (10.167.23.4) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.7918.13 via Frontend Transport; Tue, 27 Aug 2024 12:52:50 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:91262722ACAB43281BFCA228F1128CD954AF6935028B8099567C478787B34D30;UpperCasedChecksum:B424F00826D9B04E7DEF0AFC70BAA8D964C36E71549D0B89971158CFE1FE58C3;SizeAsReceived:1632;Count:18
Received	from zendesk.com (unknown [127.0.0.6]) by mta-out15.pod29.euw1.zdsys.com (Zendesk) with ESMTP id 39d04464-d716-4826-b3e6-3299f0d90a86 for <Brodies@REDACTED.email>; Tue, 27 Aug 2024 12:52:49 +0000 (UTC)
Date	Tue, 27 Aug 2024 12:52:49 +0000
From	Trustpilot Help <support@trustpilot-help.zendesk.com>
Reply-To	Trustpilot Help <support+id28203846@trustpilot-help.zendesk.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<9XW0M9E5YGJ_66cdcc21334aa_3c39089824a1_sprut@zendesk.com>
In-Reply-To	<9XW0M9E5YGJ@zendesk.com>
Subject	We've received your inquiry - Ticket #28203846
Content-Type	multipart/alternative; boundary="====_mimepart_66cdcc216effc_3c39089825c4"; charset="utf-8"
Content-Transfer-Encoding	7bit
X-Delivery-Context	event-id-21161243179421
Auto-Submitted	auto-generated
X-Auto-Response-Suppress	All
X-Mailer	Zendesk Mailer
X-Zendesk-From-Account-Id	a559393
X-Zendesk-Email-Id	01J69YAQYG2DPS724JYHD31PNE
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=zendesk.com; q=dns/txt; s=zendesk2; t=1724763169; bh=6o/xtRYzJncZZFsYc2fUPQaZUS9pUCBFoQSShDx0Chw=; h=date:from:reply-to:to:message-id:in-reply-to:subject:mime-version:content-type:content-transfer-encoding; b=tNOHnl+8u5+eSexaCrFbIRKAP66RYCCELBFWVj31sp3AotsjkrVp18UyR8sRiilG3ACEjXhOLKRMVCNqwyDkgX5m8eJE6ZjVdLfMQRthciPT0hElz+q2p4p9erT5QJoailBlyoMUE7SUAIE9WwozSLwJmOdWiYIsUqLzYDn48sFRoP2HTTXY+ky7JXZLbLjZbZRCwNsDtn4Pxfnj3GH5vIE1pYM7T4uWHvxerwus3GuNWJct37ywjGdHPFFXpCG4FJAxbgwWaDOTGLJ9UbZtzmFPtWwdr2WDUtOBss/tda9FUE8zl/9sYJ+trW6+AURTXeXjNg0ulNd4hAGh9spmeA==
X-IncomingHeaderCount	18
Return-Path	support@trustpilot-help.zendesk.com
X-MS-Exchange-Organization-ExpirationStartTime	27 Aug 2024 12:52:50.7634 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	0a65d7c1-10e5-4953-fd24-08dccc69728db
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	DS3PEPF0000C37A:EE_JME3P282MB1540:EE_MEYP282MB3301:EE_

X-MS-Exchange-Organization-AuthSource	DS3PEPF0000C37A.namprd04.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	8/27/2024 12:47:00 PM
X-MS-Office365-Filtering-Correlation-Id	0a65d7c1-10e5-4953-fd24-08dcc69728db
X-MS-Exchange-EOPDirect	true
X-Sender-IP	188.172.137.50
X-SID-PRA	SUPPORT@TRUSTPILOT-HELP.ZENDESK.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 461199028 10300799029 970799054 9400799024 9000799047 1680799051 4302099013 3412199025 440099028 21101999012 1380799030 1370799030 1360799030 56899033 1602099012;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	27 Aug 2024 12:52:50.4978 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	0a65d7c1-10e5-4953-fd24-08dcc69728db
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	DS3PEPF0000C37A.namprd04.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	ME3P282MB1540
X-MS-Exchange-Transport-EndToEndLatency	00:00:03.9476667
X-MS-Exchange-Processed-By-BccFoldering	15.20.7897.019
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;ENG:(5062000308)(920221119095)(90000117)(920221120095)(90005022)(91005020)(91035115)(9050020)(9100341)(944500132)(2008001181)(2008121020)(4810010)(4910033)(9575002)(10195002)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTIHRD0xO1NDTD0z
X-Microsoft-Antispam-Message-Info	HA5QSiwqxGDUNHzBFceqGwmwZrrVVQGYCLiGMDH8ku01fR+TAQXlsh1UCxAsS968tcQPafuPhTZHGSA4tuhoFYCJhXZIA0EQ8PACM9Xfuv3ApXmM0x8CmwU23o1xs059368iqI0SUYaWmNWwB//GxIDUuAByu5Q/vYKruTKdtg+RqDkZe2ZgwgGCGPoVXJ1qGrtI4seotqrQ9ffKaS+9X5RCham3oY3Mtan/ID567CFXMFVo16rJT8xz2HKayijkAwD/CGSM81Eggp1fWgw708xybBkAqEB8S0ZZTticqSrRdKXTK93IRqFspHaYijRwvmg8hhDV6+6mxESjKeYiAtS7IGd3lijzK2AkAsHLGW0ubaYvQjuXr/dosWA7R+v1m3nJ9JDy4xbs01VxshGDSe3xJU10tHKMbJ8mrhpS4n0Hlw5KfNRNjZiv oVdlymiHf7o/Oi0dUjKw4gnV/myVxUVUR2M6sXTA3F5eKlyceQNVK9Ng3QCJ8XLfg5VzIRmUg6xivKZ7k2YIS4NkSmSrS2RXI5cvxF2BUcWdnV0K7XJPFYruE4emij+H8TF/kCvWNdDpYfyLbi1hBy0TwrYXQipqh18cPKWh/zy/2bBOKJN3p8KWOELx865+lrkeJkcPSqwY10MK7d/TI+DiEh33Dlnauaxqv7z477taT5u5XjAEBdvXwsA9m243lnD8WISGvGDYhx4u2xSplyB1gGAhWeC/xkxp6DudppqH8ghUaODTYqwVzB2hToe/FZ7Cf97juZi61oaPQ4D6KoEt6Ws hRFnbcCbMGr6CUQDFEv9oOuH4RrGEtdXjQFCGQ0Lj/kmOiSB7hsPu11vlji+DEE/Bz7PVZU5Xer9L5SnNPM7sXJK6S0s7M2MKHts4agFmigtZd5aTdRxoAXC917g8qyl7gF7Bqs9SElojPHsEdEY9mCQYLzUj/AE2kspAidK0HrVU2x42KCyYKmq/44g47/zr29fvcMxp00143y7cN/rH4RR8hzUAcGgDf84t9++h7g2vZ2+KOHnTWs7pjpM6kEtRrqUxEalt6u6P8i10nLmr/g8+SydcutfN/6fL82pQ+5vGjHjWw2TPlaxM1HbV2sPUm92i3nG8bQkPZy+wy93JYM4NVy pfUVOzJrNjGAzXTJuDo5xgtEmnY7x24ASxcmUwDdut1ZGvxiAt9n1eHpFeNI2o/RfJY7QeHSsODq8arTj3RdYnJ93pt6f6bPYbO17orGrb67I72HEIhXitYRizV4Hw6zfy4X2letGYoOHg8mgXN2GXHlDd4jPl2sFbeibw/gpniXY0IHGQv9yT5Yex+BIhNez9oJXmmh/B6VsM9zC46DNpVxHfz/jzkfix3OExqbl7JKXJA92BxTEKd0iollef3AP7PpG VpOJ2Gx2UM6UJd6gkHghLnCN8iQE8zoYx+uzPwFvhRbNHOHlxiUvtLmH2OJAh1CVpMFSZuWmz/z68CG32Y1PifBQAF8225LAlxYW9ZiCNxjFRFQlvvMZ73GdH4mam+UkPkjasUIIAAREFY8BEU3svgtYct0AJHKKQCDv3HI+Y3rReZXWJ0asfywiT+Dc5/C/Q+GFBYLS/hMtLsR8bsYmDszaUDQchH63tp0BPtRmPacU3zmMeG1urXgUaRcRaDP693EHBx0AosIlmRnbFO7JkWy0usXn8Zg4gRtn642Dc8=
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