

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Decision on the review you've flagged - Ticket #28160552 - Ticket #28160552
Date: Mon, 26 Aug 2024 07:24:53 +0000



Mostafa H (Trustpilot Content Integrity)

Aug 26, 2024, 08:24 GMT+1

Hi Anthony,

Thanks for reaching out to us about our assessment of the review by goon.

We've looked into the review again with the information you provided.

Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. **Keep in mind that if they dispute it and provide information about their experience, the review may be reinstated.**

If you have any questions, please let us know by replying to this email.

Best regards,

Mostafa H,
Content Integrity Team

★ Trustpilot



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

Aug 25, 2024, 22:36 GMT+1

[cid:5d863ccc-b1ad-44fe-bfe9-640a2b459dab]

He was only in our discord to cause drama with someone else.

All that was "done" to "wrong" him was he was removed from the discord for violating discord Terms of Service, we uphold the rules of one site and without even hearing from them, you auto-matically generate an email saying even when we can prove they were going out of their way to be a troll, it's gonna stay?

[cid:661a239a-acb9-41ce-95e9-86ae3861410a]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Sunday, 25 August 2024 5:55 PM

To: Anthony Brodie <Brodiess@REDACTED.email>

Subject: Decision on the review you've flagged - Ticket [#28160552](#) - Ticket [#28160552](#)

Attachment(s)

[image.png](#)

[image.png](#)

Nadia A (Trustpilot Content Integrity)

Aug 25, 2024, 08:55 GMT+1

Hi,

Thank you for reaching us back.

Could you provide more details about why you believe the review is not genuine?

If you have any further information regarding this matter, please let me know by replying to this email.

Kind regards,

Nadia A,

Content Integrity Team

 Trustpilot



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

Aug 25, 2024, 01:40 GMT+1

Their review is lies, based on them breaking our rules and using our discord to do so? Then they tried to use another discord to attack our staff. Rather than using an algorithm to check it, why aren't you checking it legitimately? What's the point in "trust"ing you to keep the integrity of reviews legitimate if you refuse to? That's false advertising.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Sunday, 25 August 2024 10:02 AM

To: Anthony Brodie <asoulofone@hotmail.com>

Subject: [Trustpilot Content Integrity Team] - [#28160552](#) Decision on the review you've flagged - Ticket [#28160552](#)

Trustpilot Content Integrity (Trustpilot Content Integrity)

Aug 25, 2024, 01:02 GMT+1

Hi dayzmultitool.com,

Thanks for your inquiry about the [review](#) by goon, which you recently flagged as not based on a genuine experience.

The assessment

When a review is flagged for this reason, we no longer ask the reviewer to provide documentation of their experience. Instead, we run it through our new detection software that analyses various factors, including:

- Reviewer history (e.g., number of previous reviews, past invitations to review other businesses),
- Other suspicious patterns detected by our [fraud detection software](#).

If the software determines that the content or the reviewer is suspicious, the review is taken offline; if not, it stays online.

The decision

In this case, we've assessed the review for the reason you flagged it and determined that it follows our [guidelines](#). Therefore, we'll keep the review online.

Keep in mind, a reviewer who's had a [genuine experience](#) may not have purchased anything. They could have made contact with your business another way, e.g. they may have browsed your website or had an online chat with your business.

Tell your side of the story

You can always [reply to this review](#) to help win respect and credibility. Replies appear alongside the review, so readers get the full picture from both a company's and reviewer's point of view.

If you have any questions or think we've made a mistake, please let us know by replying to this email.

Thanks,

Content Integrity Team

★ Trustpilot



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

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X-Mozilla-Status2	00000000
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Date	Mon, 26 Aug 2024 07:24:53 +0000
From	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Reply-To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<LP5L2RYY043_66cc2dc535290_3c39081458ac_sprut@zendesk.com>
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X-MS-Exchange-Organization-ExpirationStartTime	26 Aug 2024 07:24:54.6076 (UTC)
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X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
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X-MS-Exchange-Organization-Network-Message-Id	205351af-9766-4284-1de1-08dcc5a02e8b
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